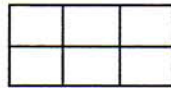


ATTENTION:
GENERAL MANAGER
CLAIMS PERSONNEL

PARTS MANAGER
SERVICE MANAGER



IMPORTANT - All Service Personnel Should Read and Initial

SERVICE BULLETIN

APPLICABILITY: All Models; All Years

NUMBER: 06-32-03

SUBJECT: Brake Vibration Diagnostics and
Revised Flat Rate Time

DATE: 11/01/03

INTRODUCTION



The purpose of this bulletin is twofold:

Studies confirm that rarely is it necessary to resurface Brake Rotors and/or Drums on all four wheels when a confirmed brake vibration exists. With proper diagnostics, front or rear brake vibrations can be isolated eliminating the need to resurface all four rotors and/or rear brake drums.

Warranty policy states that only the actual source of the issue is warrantable and preventative repairs for what might occur in the future are not a matter for warranty. Therefore, it is required that each brake vibration complaint be narrowed to the source and only that repair be completed.

ADJUSTMENT TO FLAT RATE TIME ALLOWANCES

With the introduction of on-car brake resurfacing equipment and even more recent advances of this equipment that reduce the times necessary for set-up / calibration, measurement and use, the flat rate time allowances will be reduced. The reductions in flat rate time allowances will become effective January 1, 2004.

Please provide the following information to the appropriate personnel at your dealership.

The labor operation numbers for brake rotor resurfacing on vehicles has not changed. Listed below is the new time allowance.

Labor Operation	Time
A511-111	0.5 hour
A511-114	1.0 hour
A521-111	0.5 hour
A521-114	1.0 hour



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

